

Mission and Values

Spokane Public Library delivers high quality education for all—opportunities to read, to learn, and discover the world.

In accomplishing our mission we keep in mind certain values that contribute to creating an open and welcoming place where all people can use the services of the library freely. We value:

- Free and open access to education and information
- A culture that fosters creativity and innovation
- Teamwork and collaboration
- The diverse nature of our community
- Responsible stewardship of public funds

Strategic Directions

Empower our citizens to help our community succeed

- Goal: Inspire a community of readers
- Goal: Expand citizen access and knowledge of emerging literacies and technologies
- Goal: Be the resource for free learning opportunities for citizens of all ages so they can achieve their personal and professional goals

Build partnerships for a greater impact on citizen's lives

- Goal: Be an engaged community partner
- Goal: Collaborate to expand access to community expertise for customers
- Goal: Meet customers and partners when and where they are with the information they want

Become an organization of growth and innovation

- Goal: Remain relevant and vital through continuous learning
- Goal: Transform our libraries to meet local needs of our customers and community
- Goal: Share the library messages widely